

A Review of Deep Learning Techniques for Crowd Management

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Abstract: Crowd Management is extremely important for maintaining safety and order in areas, such as events, transportation hubs, and urban centers. In the years deep learning methods have become tools for dealing with the complexities associated with crowd management. The adoption of this technology represents a change in how we analyze, predict, and respond to crowd dynamics. Deep learning algorithms can process amounts of data using CNNs. Learn intricate patterns enabling the creation of advanced models that can anticipate crowd behavior, identify unusual occurrences, and optimize crowd flow. By utilizing information from surveillance cameras, social media platforms, and other sources these models can provide real-time insights that empower authorities to make decisions and take measures to ensure public safety. To sum up, integrating deep learning techniques into crowd management offers a path toward improving situational awareness and effectively addressing the challenges presented by large gatherings of people. Further research and application of these technologies have the potential for enhancing crowd.

Keywords: Crowd Management, Deep Learning, CNNs, AI

1. INTRODUCTION

Managing crowds involves planning organizing and overseeing a gathering of individuals, in a location to uphold order, safety, and effectiveness. It encompasses a range of methods and approaches aimed at preventing overcrowding, regulating the movement of the crowd, and responding efficiently to situations or emergencies. The ultimate objective of crowd management is to prioritize the well-being of individuals while making the use of available resources.

1.1. Significance of Crowd Management

Efficiently managing crowds is essential, in a variety of settings such as gatherings, transportation terminals, sports stadiums, live concerts, shopping centers, and other densely populated areas. Managing crowds is crucial to ensure the safety of individuals, prevent accidents, and avoid stampedes or other safety risks. This involves controlling the density of the crowd directing their movement and implementing emergency protocols. Effective crowd control plays a role, in improving the performance and quality of operations and services. By allocating resources, minimizing correlation, and reducing waiting times proper crowd management enhances efficiency. Additionally, it creates an experience for attendees, shoppers, or travelers by alleviating feelings of frustration and anxiety often associated with overcrowded spaces.

1.2. Deep Learning and Its Application in The Cloud.

From vast amounts of data. Its applications in crowd management are diverse and impactful.

- 1) **Monitoring and Analyzing Crowds:** Deep Learning algorithms can analyze video feeds to determine crowd density, observe flow patterns, and identify any activity. This valuable information aids in crowd control measures and the optimal allocation of resources.
- 2) **Predictive Modeling for Crowd Behavior:** Deep Learning models can predict how crowds will behave based on data and real-time inputs. This proactive approach helps in managing crowd movements and planning resource deployment accordingly.
- 3) **Optimizing Emergency Response Strategies:** By identifying hazards predicting crowd reactions and suggesting appropriate evacuation routes, Deep Learning plays a crucial role in optimizing emergency response plans. This ensures the safety and well-being of individuals during situations.
- 4) **Detecting Anomalies within Crowds:** Leveraging Deep Learning algorithms enables the identification of suspicious behavior, within a crowd. This capability empowers security personnel to take action to maintain safety and security effectively.

1.3. Scope of Paper

The primary objective of this research is to investigate how Deep Learning can bring about changes in the way we manage crowds. We will delve into areas where Deep Learning can be applied, such as monitoring crowds, making predictions optimizing emergency responses, and detecting anomalies. Furthermore, we will discuss the challenges and potential future advancements of using Deep Learning in crowd management. Our focus will be on improving safety, efficiency, and overall crowd experience across settings. Through this exploration, we aim to highlight the impact of Deep Learning on the future of crowd management practices.

2. LITERATURE REVIEW

2.1. Conventional Crowd Management Methods

Crowd control in settings, like events, transportation hubs, stadiums, and public gatherings involves utilizing techniques and strategies to ensure safety orderliness, and efficiency in managing the large number of people present.

Helbing D. Et al. [1] explore the aspects of crowd dynamics including crowd modeling, pedestrian behavior, and how individual and group characteristics impact crowd movement. It lays a foundation for understanding the complexities of crowd behavior. Drury [2] delves into the sociological aspects of crowd behavior investigating how perceptions, emotions, and social identity influence individuals within a crowd. Understanding these factors is crucial for the management of crowds.

M. Haghani et al. [3] provide an overview of strategies for managing crowds that encompass modeling, simulation techniques, well, and control methods. They discuss the strengths and limitations associated with approaches while offering insights to enhance crowd management strategies. Research also focuses on the significance of risk assessment and modeling in managing crowds during public events. Thomopoulos [4] provides insights into identifying risks and implementing measures to ensure the safety of attendees. Darsena et al. [5] concentrate on crowd management in transportation settings during emergencies in rail transit systems. It offers recommendations and best practices to enhance preparedness and response in high-capacity transportation hubs.

Upon analysis, it becomes apparent that while existing literature on crowd management provides knowledge and methodologies there are still notable gaps and challenges that need to be addressed. Many studies heavily rely on models and simulations which necessitate validation using real-world data. Furthermore, there is a need for research into integrating emerging technologies like AI for more efficient crowd monitoring and management. Conventional crowd management is a field that encompasses disciplines. Key literature emphasizes the importance of understanding crowd dynamics and behavioral factors influencing crowds conducting risk assessments as implementing effective strategies, for managing crowds. Continued studies and progress, in technology, are expected to improve our capacity to handle crowds, in environments.

2.2. Deep Learning and its Application to Crowd Control

The use of deep learning has become more widespread, in fields, including crowd control to enhance safety, efficiency, and our understanding of crowd behavior. In this analysis researcher will provide a summary of studies that have explored the application of deep learning to crowd control. Throughout this summary, I will highlight their contributions and any limitations they may have had. Deng et al. [6] provide an overview of how deep learning and computer vision techniques are used for crowd counting and profiling. The research discusses methods, such as convoluted neural networks (CNNs) that enable accurate counting of crowds and analysis of their behavior. The paper focuses on the aspect of crowd management, crowd counting. Furthermore, a study by Zhan et al. [7] also provides a review of methods used in computer vision for analyzing crowds. It covers a range of topics including crowd counting, estimating crowd density, detecting anomalies within crowds, and analyzing crowd behavior. Both traditional approaches and those based on deep learning are discussed. It further provides insights into the landscape of crowd analysis specifically focusing on the emergence of deep learning. However, it would be beneficial to delve into the advancements and challenges associated with deep learning in crowd control. J. Wang and Z. Xu [8] propose an approach to real-time

crowd counting by utilizing context analysis. They employ a framework based on networks (CNNs) and integrate spatial and temporal information resulting in improved accuracy for crowd counting. This study addresses the need for crowd management but further evaluation in diverse real-world scenarios is required to determine its effectiveness confidently.

In their paper, Jianxing et al. [9], explore the application of Generative Adversarial Networks (GANs) in crowd counting. They discuss GAN architectures and their potential to enhance the accuracy of crowd-counting methods. GANs have demonstrated promise across domains making their application to crowd-counting an intriguing approach. However, it is important to address challenges related to GAN training stability and mode collapse to ensure results when using them for crowd-counting purposes. Additionally, several studies extensively explore the field of modal crowd analysis. Liu et al. [10] worked on multi-modal crowd counting; the study focuses on integrating data sources like video, audio, and social media to gain an understanding of crowds. It covers both approaches and learning techniques to better comprehend crowd behavior. By combining modalities these approaches offer a holistic perspective on crowd dynamics. However further research is needed to integrate and leverage types of information for accurate crowd control.

To summarize, the literature emphasizes the potential of deep learning in crowd control in areas such as counting crowds and analyzing their behavior. Nevertheless, addressing challenges and successfully integrating modal information requires additional investigation. Furthermore, it is crucial to validate these approaches, through real-world crowd management scenarios.

3. EVOLUTION OF DEEP LEARNING TECHNIQUES IN THE CASE OF CROWD MANAGEMENT

The development of learning techniques in managing crowds has become increasingly important in fields such as transportation, public events, and urban planning. In this analysis, I will explore how these techniques have evolved based on existing literature.

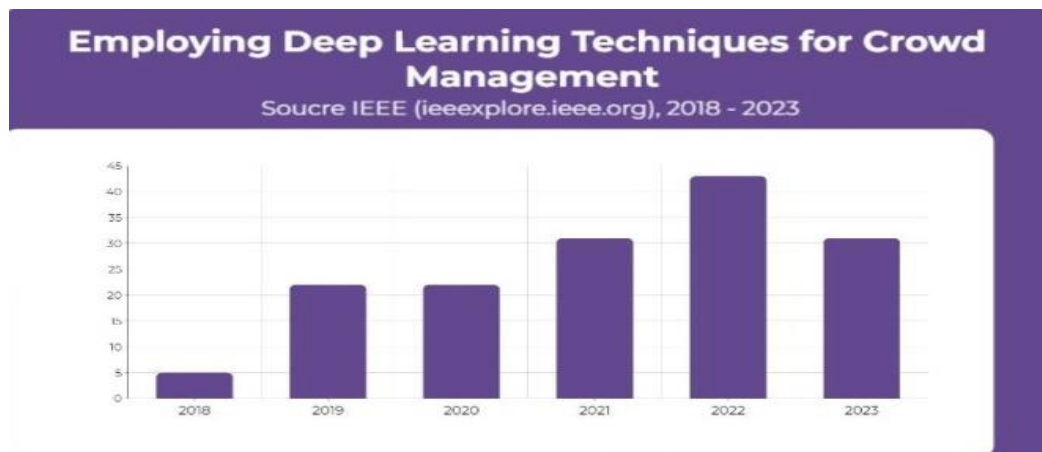


Figure-1 Number of publications on “Employing Deep Learning Technologies

Fig. 1. Number of publications on “Employing Deep Learning Technologies for Crowd Management” published from 2018-2023 (Information extracted from: <https://ieeexplore.ieee.org/>). Initially, researchers focused on tasks like estimating crowd density, counting people in crowds, and analyzing crowd behavior. They employed methods like Convolutional Neural Networks (CNNs) for crowd counting and Recurrent Neural Networks (RNNs) for behavior analysis, Chan et al. [11]. As deep learning gained popularity researchers started using networks and variations like Long Short-Term Memory (LSTM) to predict crowd flow. Fan et al. [12] explained how these models can examine patterns of crowd movement to predict flows aiding the development of effective strategies for managing crowds efficiently. Additionally, Mahadevan et al. [13], explained that deep learning techniques have also been applied to monitor crowds in time allowing for the response, to anomalies or overcrowding situations. Models based on auto-encoders have shown promise in detecting behaviors within crowded scenes. Recent studies have focused on integrating data sources like video feeds, social media data, and mobile phone data. using learning techniques. This integration aims to achieve an understanding of crowd dynamics facilitating better decision-making in crowd management, Alahi et al. [14].

Research has also emphasized the development of learning models that prioritize the analysis of behavior within a crowd. This approach by Sighencea et al. [15] provides insights into pedestrian interactions, helps identify congestion areas, and optimizes crowd movement. Recently more importance is given to making learning models used in crowd management interpretable and explainable. Understanding how these models make predictions is crucial for establishing trust and ensuring implementation in real-world scenarios, Lipton [16]. Furthermore, Kretzschmar et al. [17], explain advancements in the field involve combining learning techniques with reinforcement learning, for optimal crowd control. These integrated models learn strategies to manage crowds efficiently by minimizing congestion, enhancing safety measures, and improving efficiency.

4. EMPLOYING DEEP LEARNING METHODOLOGIES FOR CROWD CONTROL

Applying techniques in intelligence such as deep learning can effectively regulate and manage large crowds. Deep learning, a subset of machine learning that utilizes networks with layers is particularly suited for complex crowd control scenarios. By utilizing deep learning algorithms authorities can proactively address crowd-related issues in time. These methodologies leverage data sources like surveillance cameras, social media feeds, and crowd density sensors to monitor crowd movements, identify abnormalities, and predict patterns of behavior. Predictive modeling using deep learning algorithms allows for anticipation of congestion points within crowds enabling measures to redirect or disperse them and prevent safety risks. Moreover, these systems can integrate with technologies, like automated warning systems or traffic management tools to enhance efficiency and safety in controlling crowds. Employing learning methodologies empowers cities and event organizers to effectively handle crowds, mitigate risks, and ensure safety during large-scale events or gatherings. Maintaining safety and managing events require a thorough understanding of crowd behavior accurate estimation of crowd density and the ability to detect any unusual activities. Deep learning techniques in computer vision have made progress in areas such as identifying and locating objects, conducting crowd surveys, and analyzing behavior. This section explores how deep learning methods can be applied to crowd control focusing on object identification and location crowd surveys and density estimation as behavior analysis with a specific emphasis on detecting anomalies.

4.1. Object Identification and Location

Deep learning plays a role in crowd control by enabling object identification and location. Convolutional Neural Networks (CNNs) have proven to be highly successful in detecting people and other objects in environments. Gupta et al. [18] explained that CNNs are a type of network specifically designed for processing grid-like data such as images. They consist of layers that automatically learn patterns and features from the input data. In crowd management, CNNs can be utilized to estimate crowd density, analyze crowd behavior, and track crowds. Techniques like Single Shot Multibox Detector (SSD) and You Only Look Once (YOLO) are methods for real-time object detection, Redmon et al. [19], Liu et al. [20]. SSD is an algorithm used for object detection that efficiently detects and locates objects in an image using one pass of the network. It employs default bounding boxes with aspect ratios. [20] Further explains that it employs scales to predict the presence of objects while simultaneously refining their bounding box coordinates. In Crowd Management, it is used in detecting pedestrian behavior by tracking areas to monitor crowd flow and density. It also helps in identifying crowd events such as stampedes or unusual movements. YOLO is a real-time object detection system known for its efficiency. It divides the image into a grid predicting bounding boxes and class probabilities for each grid cell. YOLO processes the image in one go delivering accurate results, in object detection, [19]. It is applied to Crowd Management for counting and estimating the density of crowds and detecting anomalies in areas to identify suspicious activities or behavior. These approaches can be effectively utilized for crowd surveillance purposes automating the monitoring process by counting individuals within a crowd. This capability is essential for event management or public gatherings.

5. CROWD CENSUS AND ESTIMATION OF CROWD DENSITY

Assessing the size and dynamics of a crowd is essential to understand its nature. Deep learning techniques like crowd counting methods based on CNNs have shown results in estimating crowd density. Onoro-Rubio and López-Sastre [21] explain how network architectures such as HydraCNN (Hydra-Net) and CSRNet (Convolutional Neural Networks for Crowd Counting) are specifically designed for crowd counting, enabling event organizers and authorities

to make decisions based on the size and density of the crowd. Two recognized methodologies in the field of crowd counting are HydraCNN and CSRNet. They both utilize CNNs to estimate crowd densities. According to Li et al [22], HydraCNN is a learning architecture specifically designed for crowd counting. It employs a column CNN structure to capture features at multiple scales. By using column networks, it achieves an accurate estimation of crowd density. Column architecture is used for capturing features at various scales and fusion of features from columns ensures enhanced accuracy. CSRNet is a CNN-based method that addresses the challenges posed by varying crowd densities and scales in scenes. It employs architecture with dilated convolutions to accurately estimate crowd density. Dilated convolutions are used for handling scales and integration of information for crowd counting.

6. ANALYSIS OF BEHAVIOR AND THE FINDING OF ANOMALIES

Maintaining order and safety within crowds requires an understanding of their behavior and the ability to identify anomalies. Deep learning methods have been employed to analyze patterns in crowd behavior and detect actions. Recurrent Neural Networks (RNNs) and Long Short-Term Memory (LSTM) networks are utilized to capture dependencies to identify behavior within crowds Hasan et al. [23]; [13]. [13] further explain that unsupervised learning techniques, like clustering and self-organizing maps, can assist in identifying patterns or behaviors within a crowd. Detecting irregularities in crowd behavior is crucial for acting and ensuring an environment during crowded events. The incorporation of learning techniques in crowd management has resulted in advancements in identifying and locating objects, conducting crowd surveys, and analyzing behavior. These technologies provide accuracy and efficiency in monitoring crowds, estimating crowd density, and identifying behaviors. These aspects are essential for crowd control and public safety. As research and development progress in this field, it is expected that deep learning will continue to revolutionize strategies for managing crowds.

7. DEEP LEARNING TECHNIQUES' APPLICATION IN CROWD MANAGEMENT

Crowd monitoring plays a role in planning and public safety covering various applications such as safety monitoring, disaster management, traffic monitoring, and the design of public spaces. However traditional crowd management methods often struggle to handle the complexities and dynamics of environments. Recently, deep learning techniques have emerged as a powerful solution to address these challenges and bring about a revolution in crowd monitoring and management. This section delves into the application of learning techniques in crowd management with a focus on safety monitoring, disaster management, traffic monitoring, and the design of spaces.

7.1. Safety Monitoring

Ensuring the well-being of individuals within areas is a priority for authorities and organizations. Deep learning algorithms enable real-time crowd monitoring in scenarios by detecting safety hazards and anomalies, Xiang and Liu [24]. For example, using learning models to estimate crowd density can provide insights for managing people flow and preventing overcrowding at public events or transportation hubs. Such technologies empower authorities to take measures that prevent accidents and enhance safety.

8. DISASTER MANAGEMENT

During disasters or emergencies, effective crowd management plays a role in minimizing casualties and streamlining evacuation procedures. Zhang, [25] explains that deep learning models can analyze real-time camera feeds and identify behaviors and signs of distress or abnormalities, within crowds. This valuable information can be used to plan evacuations and allocate resources during situations. Additionally, deep learning can play a role in predicting crowd movements and behaviors during disasters thereby assisting in disaster preparedness and response strategies.

9. MONITORING TRAFFIC

Traffic congestion is a problem in areas that impact transportation efficiency and air quality. By applying deep learning techniques to traffic monitoring, it becomes possible to optimize traffic flow and alleviate congestion. These models can analyze traffic patterns. Predict congestion hotspots allowing authorities to take measures such as rerouting traffic to

mitigate jams, Lv [26]. Deep learning-based systems for managing traffic have the potential to improve mobility while reducing the environmental impact of congestion.

10. Public Space Design

The design of spaces plays a role in ensuring the safety and comfort of crowds. Deep learning algorithms can analyze historical as real-time data to optimize the layout and design of public spaces while taking into consideration crowd behavior and preferences, Wang et al. [27]. This method has the potential to result in the utilization of space, improved movement of crowds, and an overall enhanced user experience in spaces. Conclusively, deep learning methods have revolutionized crowd control by providing approaches for ensuring safety, managing disasters, monitoring traffic, and designing areas. By harnessing the capabilities of learning we can enhance strategies for crowd management ultimately leading to more efficient and well-planned public spaces.

11. DISCUSSION

Managing crowds is crucial for maintaining safety and making the most of space. Deep learning, which falls under the umbrella of intelligence, has shown potential in addressing the complexities of crowd management. However, some challenges hinder its integration and use including limited data availability and ethical concerns related to data usage and generalization.

11.1. Challenges

- 1) **Limited Data:** Gathering diverse and labeled data to train learning models for crowd management is a challenge. Obtaining such data in real-world scenarios with high-stress crowds is often restricted due to difficulties, privacy considerations, and cost limitations.
- 2) **Ethical Considerations:** The ethical implications of using crowd data to train learning models raise concerns about privacy infringement and potential biases within the data. Striking a balance between leveraging data for advancements while respecting individuals' privacy rights presents a challenge in this case.
- 3) **Generalization of Data:** When data is ensuring that the model can generalize across different crowd scenarios (such as concerts, protests, or sports events) is complex. The diversity in crowd behavior and dynamics requires representative datasets, for model generalization.

11.2. Future Pathways

By leveraging transfer learning techniques, we can overcome the scarcity of labeled crowd data. Enhance model performance in crowd management tasks. This involves pre-training models on large-scale datasets for tasks and then fine-tuning them specifically for crowd management. Generative Adversarial Networks (GANs) offer a solution by generating synthetic crowd data to supplement real-world datasets. This augmentation helps create a representative training dataset for deep learning models in crowd management. Incorporating explainability into learning models is crucial to promote transparency and trust especially when it comes to concerns. By understanding how these models make decisions we can address biases, ensure fairness, and mitigate issues in crowd management applications. Boesch [28] explains that Federated learning provides an approach to model training that respects data privacy regulations. It allows us to train models across distributed data sources without centralizing the data effectively addressing privacy concerns while enabling model training for crowd management. The continuous advancement of deep learning architectures (such as graph neural networks) and algorithms (like reinforcement learning) brings possibilities for improving the accuracy and efficiency of crowd management models. Implementing learning models on edge devices offers advantages by reducing latency and enabling real-time analysis of crowds with improved efficiency, in various scenarios. Edge computing has the potential to improve the scalability and usefulness of learning solutions in environments.

In summary, even though we still face challenges, like data scarcity and ethical concerns when using learning for

crowd management, there are promising solutions, on the horizon. To ensure the safety and welfare of gatherings it is crucial to leverage these advancements prioritize transparency and privacy-aware techniques and continuously enhance deep learning models.

CONCLUSION

Managing crowds is a concern, in areas, such as public events, transportation hubs, and urban planning. Effective management of crowds ensures safety, efficiency, and optimal use of resources. Deep learning, which is a subset of artificial intelligence, has shown promise in revolutionizing crowd management by analyzing amounts of data and deriving valuable insights to improve decision-making.

Deep learning models have been used to analyze patterns in crowd behavior across scenarios. Video data is processed to understand how crowds move, their density, and any unusual activities. By employing networks (CNNs) and recurrent neural networks (RNNs) these models can detect patterns in crowd behavior that help predict potential incidents or ensure smooth flow during events. One strength of learning models lies in their ability to detect anomalies within a crowd. They can identify behaviors or events that deviate from the norm indicating threats or emergencies. This real-time anomaly detection enables responses to ensure safety. Additionally, accurately estimating crowd density is crucial for maintaining safety and comfort, in places.

Deep learning algorithms can analyze images or video streams and estimate crowd density, which helps authorities make decisions regarding crowd control measures and resource allocation. These algorithms can also forecast crowd behavior by leveraging data. This predictive approach assists in planning strategies for managing crowds at events or in spaces. By considering factors like weather, time, and past event data these models offer insights for crowd handling. Moreover, deep learning models can optimize the allocation of resources in time based on crowd data. This ensures that security personnel and transportation resources are utilized efficiently reducing congestion and potential safety risks.

The potential of learning to revolutionize crowd management is significant. It enhances aspects such as analyzing crowd behavior, detecting anomalies estimating crowd density creating models, and dynamically allocating resources. However, further research and development is necessary to address these areas. Future research should focus on improving the robustness and adaptability of learning models to diverse crowd scenarios while considering cultural factors. It is crucial to develop models that can provide real-time insights to support decision-making. Integrating these models into existing crowd management systems will enhance responsiveness during situations. Research should prioritize the examination of concerns associated with learning for crowd monitoring and management. It is crucial to strike a balance between enhancing safety and safeguarding privacy when developing responsible solutions.

To summarize, utilizing learning techniques in crowd management shows the potential to improve safety, efficiency, and resource utilization in crowded settings. Future research should concentrate on enhancing model resilience, and real-time decision-making capabilities, and addressing considerations to ensure the implementation of deep learning in crowd management. Advancements in this field are vital for creating more efficient urban spaces and public events.

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